

# LEARNING GOALS

Learn the comprehensive, award-winning Click to Calm methodology for addressing a wide range of unwanted behavior including reactive or aggressive dog behavior.

Upon successfully completing the course, you will be able to:

1. Apply the Click to Calm protocol for a wide range of unwanted behaviors such as dog/dog reactivity, dog/people reactivity, over-excited greetings, and reactivity to objects, unfamiliar places, and other stimuli.
2. Apply the Click to Calm protocol in a wide range of in-home and “in real life” environments, including in the neighborhood or in parks.
3. Apply the Click to Calm protocol across a wide range of client home situations, including single persons, multi-member families, elderly families, families with children, and multi-dog households.
4. Help remove the barriers that limit dogs’ lives and create challenges for their families.
5. Build generalized resilience in your clients’ dogs.
6. Expand your client services to include reactive- or aggressive-dog behavior cases.
7. Apply the three-stage Click to Calm protocol—“Recognize, Redirect, and Replace.”
8. Effectively and efficiently teach more than 35 distinctive skills and behaviors, for “both ends of the leash,” that can keep you, your clients, your clients’ dogs, and others safe.
9. Help puppies and adult dogs that are fearful of humans closer than a leash length away become relaxed and comfortable.
10. Set up safe and effective training sessions with reactive dogs in a variety of settings.
11. Use motion and distance to increase a dog’s comfort level near triggering stimuli.
12. Implement the eight principles of home management for living with reactive dogs.

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This course will increase your confidence in this high-demand area of behavior modification by developing your competence in the Click to Calm methodology and the associated observational, environmental arrangement, and client skills. At the end of this course, you should be able to offer clients safe and effective solutions for a range of unwanted behavior.

13. Observe a dog's threshold of arousal and use the Click to Calm protocol to help the dog refocus and calmly re-engage with the handler.
14. Design a Click to Calm behavior-modification program to fit your clients' specific needs and environments.
15. Effectively and efficiently structure client sessions and "homework."
16. Implement a protocol proven to be effective in remote, in-person, and blended consultations.
17. Teach your clients how to build desired responses to triggering stimuli.
18. Teach your clients the foundational, basic skills that give them "wins" with their dogs and the confidence to progress.
19. Keep dogs safe in unexpected and surprising environments by teaching clients to deploy the complete set of 19 Click to Calm
20. Emergency behaviors, including "Get Behind," "Emergency Relocation," and "Up Against the Wall."
21. Give clients the confidence to bring their dogs into unfamiliar environments safely and to bounce back smoothly from any setbacks.
22. Effectively communicate with everyone on the canine behavior team.
23. Teach reactive dogs to be calm in the crate even with triggering stimuli nearby.
24. Reduce reactivity in a multi-dog household with training and management plans that address common problems and their root causes.
25. Vary the rate of reinforcement to help turn environmental triggers from "scary" to "neutral" or even "enjoyable."
26. Be a source of ideas and support in the online community created for Click to Calm for Instructors graduates.